



UMatter Organization, Inc.

VOLUNTEER CODE OF CONDUCT

Our Code of Conduct outlines the Mission and Vision of UMatter Organization, Inc. and outlines the code of conduct for those engaging in the mission and vision. Good volunteers and team members focus on the mission and the needs of the individuals, families and communities UMatter serves while creating an environment that fosters growth and regeneration of services and resources.

MISSION

Inspire, Promote and Empower individuals, families and communities by equipping them with knowledge, training and resources to improve their lives

VISION

Be the sought after resource for healthy individual and community development

UMATTER OBJECTIVES

UMO, Inc. is dedicated to improving the lives of underprivileged individuals, families and communities. Your support, word-of-mouth advertisement and prayers are the most valuable contributions you can make towards UMO, Inc. and its mission. Browse umatterorganization.org and learn how you can get involved, stay connected and spread the word of UMatter

Code of Conduct defines in general terms, acceptable patterns of behavior that contribute to the overall growth and achievement of UMO, Inc. and distinguishes those who are detrimental and may require disciplinary action. Proper behavior and positive attitudes promote a healthy, productive environment; therefore volunteers are encouraged to extend common courtesies to team members and fellow volunteers and should act at all times in a manner that encourages the highest level of participation from its stakeholders. Herein the word team member(s) refers to UMatter staff.

EXAMPLES OF PROPER BEHAVIOR INCLUDE - BUT ARE NOT LIMITED TO:

- Treating people with respect including fellow volunteers, families, children and team members
- Abstain from, and not, tolerate physical or verbal abuse. Follow proper safety onsite procedures as directed by team members, activity, program or event lead
- Using language suitable for all ears to accept i.e. no foul language or derogatory words that defame, shame, embarrasses or disgraces any person(s)
- Willing to work with others of different backgrounds, beliefs and lifestyles
- Communicating with team members and fellow volunteers, as appropriate when involved in activities, events or tasks
- Promptness, reliability, and conscientiousness are expected. Notify team members of scheduling conflicts that prohibit your successful participation or execution of an assigned task, event or activity
- Volunteers are to maintain the confidentiality of all proprietary or privileged information to which they are exposed while serving as a volunteer, whether this information involves a team member, volunteer, youth, family, and other person or involves overall organization business. Failure to maintain confidentiality may result in termination of the volunteer's relationship with the organization or other corrective action
- Cell phone use during volunteer tasks should be conducted prior or after tasks, activities and/or events are completed or in between breaks not during
- Volunteers will not be allowed to use alcohol, tobacco in any form, or other drugs or be under the influence of any sort during volunteer activities, events, or while completing tasks
- Volunteers are expected to follow a dress code that is appropriate per specified by UMatter and/or any site at which its services are being offered
- Volunteers will not bring non-volunteers to events, activities or tasks unless prior approval has been obtained through team member(s)

I understand that failure to comply with the terms of this agreement will result in termination of volunteer activity at all UMatter Organization, Inc. volunteer programs, events and activities.

VOLUNTEER SIGNATURE

DATE

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